

Town & Country Veterinary Clinic
Preventive Animal Wellness Plan Contract

I. Services

- a. The Preventive Animal Wellness (PAW) plan covers all services listed in the attached itemized plan descriptions (Appendix A, B, C). Plans do not cover any services provided by outside and/or emergency clinics. Services are valid only at Town & Country Veterinary Clinic in Starke, FL. Plans do not cover any fees for services performed or medications dispensed as a result of any condition, illness, or accidental injury. This includes any services or medications provided during wellness visits that are not outlined in itemized plan descriptions (Appendix A, B, C).

- b. Plans are not transferable to another pet or assignable to another person: a plan applies only to the patient identified at the time of enrollment for as long as that patient is owned by the same owner.

II. Fees and Payments

- a. Membership fees are as follows:
 1. Canine Wellness Plan - \$475.00 annually
 2. Feline Wellness Plan - \$390.00 annually
 3. Canine Senior Wellness Plan - \$570.00 annually
 4. If the pet is over 120 lbs, then an additional \$150.00 will be added to the annual fee. This will ensure adequate flea/heartworm prevention for larger dogs.

- b. Membership fees may be paid in full at time of enrollment, or a monthly installment plan through PaymentBanc. If the member chooses the installment plan, a non-refundable application fee of \$35.00 will be charged and included in monthly payments.

- c. If the member opts for monthly payments, the monthly fee will be automatically deducted from the member's checking account in the set fees determined at enrollment. The

member understands that the first payment includes an enrollment fee and will be due at first visit.

- d. Town & Country Veterinary Clinic reserves the right to adjust the annual cost of a plan on any enrollment anniversary date and reserves the right to cease renewal of a plan. In the event of an adjustment to the cost of a plan, notice of the adjustment will be given to the member 60 days prior to the enrollment anniversary date. There are no refunds from any prior year.

III. Duration

- a. Plan membership fees cover all services listed in the attached itemized plan descriptions (Appendix A, B, C) for one year from the date of initial enrollment. PLEASE NOTE: Six Month Checkups are intended to be used within 5-8 months of enrollment date. If not used by 8 months from enrollment date, the Six Month Checkup, as well as the second gift bag, and other pack of heartworm/flea prevention is forfeited. All the terms and conditions of this agreement will be in effect for the entire length of enrollment.
- b. Plans will not automatically renew on an annual basis. The member must renew after end of enrollment and pay the yearly enrollment fee again, or pay in full for coverage of the next year.
- c. If at any time during enrollment in a plan, the covered patient becomes deceased, the member will be charged at full client price minus a 20% courtesy discount or may choose to continue monthly payments due. If the member has already paid in full, a refund may be issued if services rendered are less than the annual membership payment.

IV. Termination

- a. If a member chooses to cancel the plan before the anniversary date, a \$60.00 cancellation fee will be applied and all services rendered will be charged the full retail value, or you may choose to continue paying the remainder payments due for the rest of year.
- b. If a member fails to process a payment (i.e. insufficient funds, expired card number, etc.) within 30 days after due date, the plan will be canceled until further notice and any products or services used will be charged at full retail price.

- c. Town & Country Veterinary Clinic reserves the right to cancel any plan at any time. Any charges or credits will be under the discretion of management and will be conversed to the member.

I have read, understand, and assent to the terms of this agreement. I have also read the services described in the attached itemized plan descriptions (Appendix A, B, C), and understand the services that my specific plan includes. Enrollment fee is due immediately upon member signature. Plan becomes effective upon receipt of payment.

Member Name:

Patient/Pet Name:

Plan:

Member Signature

Date

Town & Country Signature

Date

Appendix A

Canine Adult Wellness Plan

Cost: \$475.00

Canine Yearly Comprehensive Exam:	(Value \$157.01)
-Full Comprehensive Exam	
-Fecal Test/Intestinal Parasite Screen	
-Occult Heartworm Test	
-Rabies Vaccine – 3 year	
-DAP Vaccine – 3 year	
-Lepto Vaccine - 1 year	
-BAP Vaccine – 1 year	
2 - Six Packs of Trifexis, Advantage Multi, OR	
2 - Injections of ProHeart 6 and 4 Pills of Bravecto	(Value up to \$365)
Six Month Checkup	(Value \$71)
-Full Comprehensive Exam	
-Fecal Test/Intestinal Parasite Screen	
4 - FREE Nail Trims to use throughout the year	(Value \$82.84)
2 - FREE Gift Bags of Items (i.e. Ear Cleanser, Shampoo, etc.)	(Value over \$30)
Monthly Hill's Dog Food (Science Diet and Prescription Diet) Coupons	(Value \$36)

Appendix B

Feline Wellness Plan

Cost: \$390

Feline Yearly Comprehensive Exam:	(Value \$135.83)
-Full Comprehensive Exam	
-Fecal Test/Intestinal Parasite Screen	
-Rabies Vaccine – 3 year	
-HCP Vaccine – 3 year	
-Leukemia Vaccine - 2 year	
-BAP Vaccine – 1 year	
2 - Six Packs of Advantage Multi	(Value up to \$276)
Six Month Checkup	(Value \$71)
-Full Comprehensive Exam	
-Fecal Test/Intestinal Parasite Screen	
2 - FREE Gift Bags of Items (i.e. Cat Toys, Treats, etc.)	(Value over \$30)
Monthly Hill's Cat Food (Science Diet and Prescription Diet) Coupons	(Value \$36)

Appendix C

Canine Senior Wellness Plan

Cost: \$570.00

Canine Senior Yearly Comprehensive Exam:	(Value \$210.06)
-Full Comprehensive Exam	
-Fecal Test/Intestinal Parasite Screen	
-Occult Heartworm Test	
-CBC/Complete Chemistry Panel	
-Rabies Vaccine – 3 year	
-DAP Vaccine – 3 year	
-Lepto Vaccine - 1 year	
-BAP Vaccine – 1 year	
2 - Six Packs of Trifexis, Advantage Multi, OR	
2 - Injections of ProHeart 6 and 4 Pills of Bravecto	(Value up to \$365)
Six Month Senior Checkup	(Value \$178)
-Full Comprehensive Exam	
-Fecal Test/Intestinal Parasite Screen	
-CBC/Mini Chemistry Panel	
4 - FREE Nail Trims to use throughout the year	(Value \$82.84)
2 - FREE Gift Bags of Items (i.e. Ear Cleanser, Shampoo, etc.)	(Value over \$30)
Monthly Hill's Dog Food (Science Diet and Prescription Diet) Coupons	(Value \$36)